

Individual Health Training

Now is the perfect time to enhance your portfolio with ACA expertise. We provide valuable resources to help you get started and expand your knowledge.

2025 ACA Individual Product and Compliance Webinars

[BCBSM](#)

[HAP/CareSource](#)

[Priority Health](#)

[ACA Compliance](#)

Federally Facilitated Marketplace (FFM) Certification

The FFM Certification is a free, federal requirement for agents who sell On Marketplace Affordable Care Act (ACA) health insurance plans. This annual certification ensures that agents are knowledgeable about ACA regulations and can effectively guide clients through the marketplace enrollment. The process includes registering, verifying identity and completing training modules and exams.

Visit the [CMS Marketplace registration and Training website](#) to review resources and obtain your certification.

ACA Academy

If you are a new agent or have been selling ACA for a few years, ACA Academy offers expert-level training to elevate your skills. Coach Kris has over ten years of experience selling and educating people on the Affordable Care Act and can help you do it too!

The 8 pre-recorded courses allow you to learn at your own pace, covering topics from Basic to Advanced ACA. Purchase all classes for 2 exclusive one-on-one meetings with Coach Kris or choose smaller sessions or individual classes.

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Course Topics

- ACA 101
- Understanding the Marketplace
- Quoting Made Easy
- Step-by-Step Guide to Filling Out and Submitting an Application
- HSA, QSEHRA, ICHRA & More
- Requested Documentation
- Understanding CSRs
- Layering Protection

Visit the [ACA Academy website](#) to register and begin training. **Nexben offers up to \$800 reimbursement for ACA Academy class fees.** * Subscribe to the [Coach Kris YouTube Channel](#) for additional resources.

REGTAP

REGTAP is a CMS resource and training hub for the Affordable Care Act (ACA), offering various forms of training and technical assistance:

- **Training Events:** Register for Webinars, Virtual Office Hours, Community Panels, Issuer Engagement Sessions, Virtual Conferences and In-Person Conferences.
- **Library:** A searchable repository of resources including training presentation slides, manuals, job aids, videos and Computer Based Trainings (CBTs).
- **Frequently Asked Questions (FAQs):** A searchable database of common questions and answers by program, topic and keyword.
- **Inquiries:** Submit questions directly to CMS. Questions may receive a direct response and may be used to create FAQs and to inform future training and outreach.
- **Resource Pages:** Program focused pages provide a consolidated view of all resources and guidance for a topic.
- **Dashboard Announcements:** Used to communicate key information to REGTAP users and is displayed on the REGTAP Dashboard.

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- **REGTAP Daily Update Email:** Evening email notification to opted in REGTAP users for any updates. Updates may include Library artifacts, Public FAQs and Dashboard Announcements.

To create a user account, visit <https://regtap.cms.gov> and select "[Register as a New User](#)." Complete the form and select "Submit." You will receive a validation email to complete the process.

* - Nexben shall provide a one-time reimbursement of ACA Academy fees upon agent's successful completion of the following criteria:

- Submission of receipt/attendance confirmation for ACA Academy
- Submission and acceptance of 10 policies during the subsequent 12 months immediately following completion of ACA Academy

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