



## Accessing the Blue Cross<sup>®</sup> Agent Learning Management System

## <u>Welcome to the Blue Cross<sup>®</sup> Blue Shield<sup>®</sup> of Michigan</u> and Blue Care Network Agent Learning Management System (LMS) homepage.

This website is separate from the Agent Portal on bcbsm.com. Go to https://bcbsmi.pinpointglobal.com/Portal/Login to access the Blue Cross Agent LMS. If you have not created an account for this site, email saleslearninganddevelopment@ bcbsm.com. If you have already created an account, log in using your username and password.

Once you have logged in, click Course Catalog under Featured Areas.



A list of available courses will appear.

Click on the title of the course, then add to My Active Learning, or Buy if there is a fee for the course. Registration information is then made available for the selected course.

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TGG Solutions is now Nexben. This strengthens our dedication to providing excellent customer service and business solutions. Nexben will remain a general agent for Blue Cross<sup>®</sup> Blue Shield<sup>®</sup> of Michigan and Blue Care Network, providing agents in Michigan with the tools and support needed to best serve your clients. Blue Cross Blue Shield of Michigan and Blue Care Network are nonprofit corporations and independent licensees of the Blue Cross and Blue Shield Association. 9.22.

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